

Kapture.IO

Intelligent Quality Management System (QMS)

Kapture.io



Non-conformities

Kapture.io



Program

Non-conformities

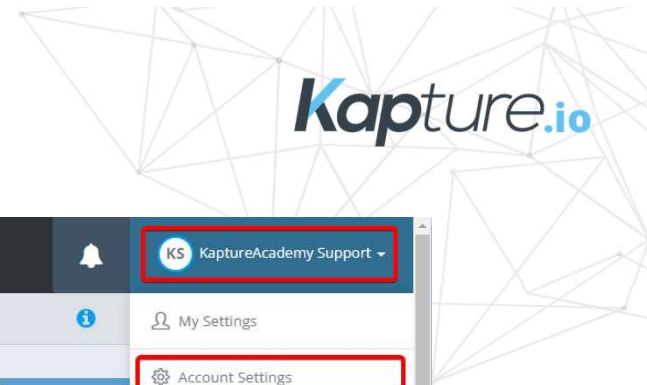


In order to maintain traceability and justify the different errors detected with the control guidelines, Kapture.io has the "Non-conformities" tool.

The user can create different catalogues of defects and actions, which will help to justify the Non-conformities detected, their causes and the actions taken to solve them.

- **Defect catalogue:** summarizes the different causes that may cause an error detected in any of the Control Guides executed. These defects can be grouped according to the user's criteria, being able to create from a single generic catalogue to as many as considered necessary (for example, one for each type of operation). To create them, the user must access his personal menu: Account Settings Defect Catalogues.

Program Non-conformities



The screenshot shows the Kapture.io user interface. At the top, there's a dark header with the Kapture.io logo on the left and a user profile 'KS KaptureAcademy Support' on the right. Below the header is a navigation sidebar on the left with options like Home, Dashboards, Analytics, Alarms, Issue List, Audits, Problem Solving, Hierarchy, Control, Shared with me, and Resources. The main content area is titled 'Home' and features five colored cards: '1 C.Guides & Studies' (red), '32 Measurements' (yellow), '16 Samples' (green), '0 Instruments' (teal), and '0 Fixtures' (blue). A right-hand sidebar contains a menu with 'Account Settings' highlighted in red. Below this, there's a section for 'Organizations' with 'KaptureAcademy' selected. Underneath, there are tabs for 'Users (2)', 'Groups', 'Teams', 'Hierarchy', 'Account', 'Gallery', 'Documents', and 'Categories'. The 'Defect catalogues' tab is highlighted in red. Below the tabs, there's a list of defect catalogues: 'Defects (Location: Barcelona)', 'Stamping (Location: Barcelona)', and 'Laser cut (Location: Barcelona)'. A red arrow points from the 'Account Settings' menu item to the 'Defect catalogues' tab. At the bottom right of the main content area, there's a 'New catalogue' button. The bottom of the page features the URL 'www.kapture.io'.

Non-conformities

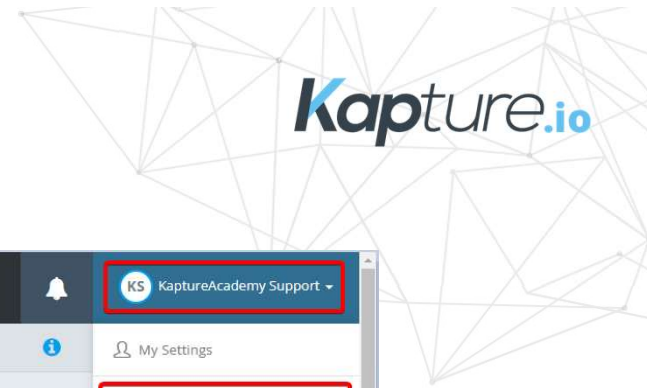
- **Action catalogue:** different options proposed to the operator during the execution to solve or justify the detected error. As in the case of the defect catalogues, the actions can be grouped according to what the user considers, being able to upload as many catalogues as necessary. To create them, the user must access his personal menu: Account Settings Actions Calatogues.

There are two types of actions in Kapture.io:

- **User:** immediate actions performed by the operator to justify the detected non-conformity.
- **System:** actions that generate a notification on the platform that will be sent directly to the person(s) designated as responsible for the action.

Once the catalogues are created, they are automatically available in the corresponding tab of the Forms section.

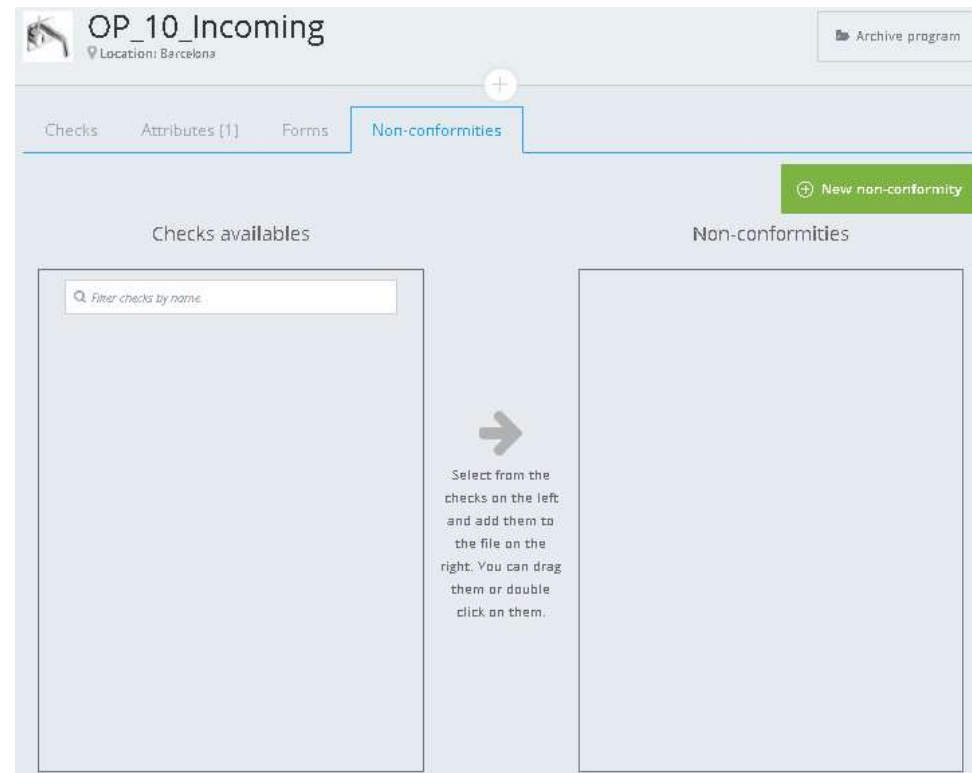
Program Non-conformities



The screenshot shows the Kapture.io user interface. At the top, there's a navigation bar with the Kapture.io logo and a user profile dropdown menu. The main content area is divided into two sections. The top section, titled 'Home', displays several summary cards: '1 C.Guides & Studies', '32 Measurements', '16 Samples', '0 Instruments', and '0 Fixtures'. Below this, the 'Organizations' section is active, showing 'KaptureAcademy' with a domain of '#kaptureacademy'. Underneath, there are tabs for 'Users (2)', 'Groups', 'Teams', 'Hierarchy', 'Account', 'Gallery', 'Documents', and 'Categories'. The 'Action catalogues' tab is selected and highlighted with a red box. Below the tabs, there's a description: 'Action catalogues allow user to react quickly by assigning a responsible or taking immediate action when a defect shows up.' A 'New catalogue' button is visible. At the bottom, two entries are listed: 'Actions (Location: Barcelona)' and 'Stamping actions (Location: Barcelona)', both highlighted with red boxes. A red arrow points from the 'Account Settings' option in the user profile dropdown to the 'Action catalogues' tab. The user profile dropdown also includes options like 'My Settings', 'Activity', 'Software download', 'API Integrations', 'Help', 'Support', 'Virtual assistant', 'New in Kapture!', 'Release notes', and 'Signout'. A 'Support' button is visible on the right side of the interface.

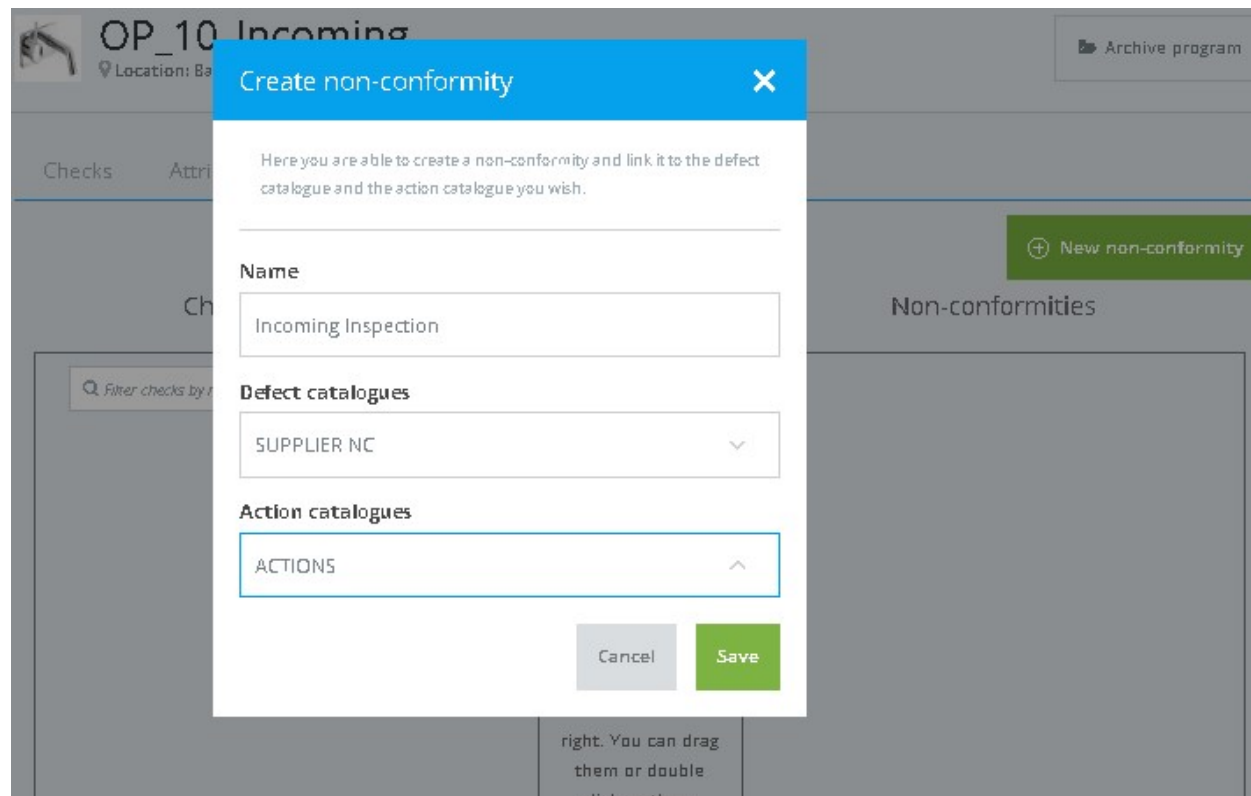
Non-conformities - Configuration

1. In the "Non-conformities" tab, generate a new non-conformity by selecting the "New non-conformity" button.



Non-conformities - Configuration

2. Give a name to the non-conformity and associate a catalogue of Defects and Actions to the non-conformity.



The screenshot shows a web application interface with a modal dialog box titled "Create non-conformity". The dialog box has a blue header with a close button (X). Below the header, there is a text area with the instruction: "Here you are able to create a non-conformity and link it to the defect catalogue and the action catalogue you wish." Below this, there are three input fields: "Name" with the value "Incoming Inspection", "Defect catalogues" with a dropdown menu showing "SUPPLIER NC", and "Action catalogues" with a dropdown menu showing "ACTIONS". At the bottom of the dialog, there are two buttons: "Cancel" and "Save". The background of the application is dimmed, showing a header with "OP_10 Incoming" and "Location: Ba", and a main area with a "New non-conformity" button and a "Non-conformities" section.

Non-conformities - Configuration

3. Once the non-conformity has been generated in the program, click on the folder and all the program's checks will automatically appear in the interface.

The screenshot displays the 'OP_10_Incoming' program configuration page. The top navigation bar includes 'Checks', 'Attributes (1)', 'Forms', and 'Non-conformities' (which is currently selected). A 'New non-conformity' button is visible in the top right. The main area is divided into two panels: 'Checks available' on the left and 'Non-conformities' on the right. The 'Checks available' panel contains a search bar and a list of checks: Internal Order Info, Quality Certif of Material, Delivery Note, Number of Pieces, Material Specifications, Superficial Aspect, Material ID, and Delivery Accepted. The 'Non-conformities' panel shows a folder named 'Incoming Inspection' with a dashed border. A large arrow points from the 'Checks available' panel to the 'Non-conformities' panel, with the instruction: 'Select from the checks on the left and add them to the file on the right. You can drag them or double click on them.'

Non-conformities - Configuration

4. Consideration should be given to whether all checks need to be justified or only some depending on the control objectives.

5. Once selected, you can use the Non-conformities function in Kapture.io.

The screenshot displays the 'OP_10_Incoming' program configuration page. The page is divided into two main sections: 'Checks available' on the left and 'Non-conformities' on the right. The 'Checks available' section contains a search bar labeled 'Filter checks by name'. The 'Non-conformities' section is titled 'Incoming Inspection' and lists several items, each with a red trash icon to its right: Material Specifications, Internal Order Info, Quality Certif of Material, Delivery Note, Number of Pieces, Superficial Aspect, Material ID, and Delivery Accepted. A green button labeled '+ New non-conformity' is located at the top right of the 'Non-conformities' section. A large grey arrow points from the 'Checks available' section to the 'Non-conformities' section, with the following text below it: 'Select from the checks on the left and add them to the file on the right. You can drag them or double click on them.'

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During the execution of the Control Guide, if the check is in error status, an icon will appear in the lower left corner, which, by clicking on it, will allow justifying that point by means of a non-conformity.




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 sales@kapture.io

 www.kapture.io

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